

12-28 BRENTWOOD AVENUE, PO BOX 7141, PALMERSTON NORTH
PHONE (06) 358 2255 FAX (06) 358 2258 EMAIL RECEPTION@TEAROHANOA.ORG.NZ

ANNUAL REPORT + CALENDAR

2020



CEO'S REPORT 2019

Ngā mihi nui ki a koutou, talofa lava, kia orana, malo e lelei, greetings.

CREATING A SUSTAINABLE FUTURE

While I hadn't foreseen that my 'retirement' would include another year as Chief Executive, it was a great blessing to have the opportunity of continuing the transitioning of Te Aroha Noa towards a sustainable future. Over the last twelve months, Te Aroha Noa has re-established itself as a leading edge community development organisation that is on the threshold of significant growth and expansion. It's achievements in this repositioning include:

- Creating a senior leadership team that includes a CEO, a Deputy CEO, a Senior Accountant and a Business Manager. The appointment of strong complementary leaders in Donna MacNicol and Theresa Chick bodes well for the organisation's future. Donna brings a wealth of innovative leadership expertise from her background in Government social services, while Theresa is deeply grounded in the kaupapa of Te Aroha Noa.
- Attaining external funding support through a shared partnership between Oranga Tamariki and the Todd Foundation to transition to a leadership team approach.
- Deepening our engagement with the community through consultation processes. This has included the amazing Community Space Consultation attended by 250 people, the appointment of Dan Keefe-Torea (a community member) onto the Trust Board and the establishment of a Community Consultation Panel.
- Enhancing our funding streams and our provision of holistic services that promote hauora by forming partnerships with external providers.
- Developing a state of the art, Holistic Health Centre and achieving funding of \$250,000 from philanthropic sources to enable the transformation of this building.
- Initiating the development of a low cost dental practice in partnership with Carpenters Dental.
- Continuing to work on a large scale Community Space redevelopment of Te Aroha Noa. This will include the development of a holistic practice centre as well as community facilities.
- Enhancing the capacity of our governance structure through the provision of Board training by Garth Nowland-Foreman.
- Creating a sustainability review of our Early Childhood Centre and implementing a significant change process through an intensive consultancy process.
- Enhancing our bi-cultural journey through conducting Te Tiriti o Waitangi workshop, establishing Te Ahikā focus group and developing a Cultural Advisor position.
- Developing a new 4-year Strategic Plan for the organisation as well as coordinating Operational Plans for all practice teams.

- Developing our infrastructure by the formation of working groups and committees. These include:
 - Fundraising
 - Communications (website and newsletter)
 - Asset management planning
 - Financial oversight
 - Te Ahikā (bi cultural development)
 - Development committee
- Enhancing our practice centres in youth, counselling, community development and family/whānau development.
- Maintaining strong partnerships with our stakeholders including:
 - Oranga Tamariki
 - Ministry of Education (Incredible Years Programme)
 - Vodafone and Todd Foundation
 - School of Social Work (Massey University)
 - Bethlehem Tertiary Institute
- Creating a strong financial position that provides a sustainable platform for future development.

While undoubtedly this is an impressive list of organisational achievements for the year, they pale into insignificance against the core mahi of Te Aroha Noa in continuing to be a village that wants to discover and sing the unique song of each tamariki, rangatahi, whānau and indeed of the community Te Aroha Noa is embedded in.

Ma te Atua ki a koutou e manaaki

BRUCE MADEN

ACTING CHIEF EXECUTIVE OFFICER

Tamaiti a kona ie te pā Tū ana ki te ao

A CHILD RAISED IN THE VILLAGE, STRONG IN THEIR CULTURE AND IDENTITY, WILL STAND CONFIDENT IN THEIR WORLD.



CHAIRPERSONS REPORT 2019

CREATING A SPACE WITHIN AND AMONGST OUR COMMUNITY WHERE WHĀNAU CAN FLOURISH

For living things to flourish and thrive, they require some core elements. Plants have a need for sunshine, water and nutrients from the soil. In much the same way, individuals and Dan Keefe-Torea require some key elements that meet the needs of their wairua, tinana, hinengaro and whanaungatanga.

The undergirding core elements for us here at Te Aroha Noa are love, hope and grace. They are displayed through aroha, whakapono, manaaki, tumanako, rangatiratanga, wairuatanga, hauora, whanaungatanga. We attribute these core values to Te Atua, as this was why Te Aroha Noa was birthed, some thirty years ago.

Our whakapapa of whakapono values and feeds wairua, our whānau of kaimahi, who love and care, values and feeds the hinengaro, tinana and our value for ia tangata ahakoa ko wai, of each person, no matter who they are and where they come from, values and feeds whānau.

THIS IS OUR CORE BUSINESS. OUR VISION STATEMENT REFLECTS THIS.

We hope that when you see, hear and experience the range of skills, gifts, strengths and attributes we offer here at Te Aroha Noa, that what you will mostly see is a whānau that love, that hope and believe in whānau, and walk alongside whānau as we discover and reach together our full potential and that we flourish and thrive, together.

Nau mai Haere mai - WELCOME TO OUR WHARE.

I take this opportunity to give a special thanks to Bruce Maden, who has been our acting CEO for the last year. Normally, inviting a previous CEO to captain the ship can be problematic. Thankfully, Bruce's passion for Te Aroha Noa has never waned and I have valued working alongside him, as the Board carefully and without rushing, sought and found our incoming CEO, and Deputy CEO. I take the opportunity on behalf of the Board of Trustees to welcome Donna MacNicol to the senior role of CEO, and I also welcome the return of Theresa Chick to our organisation as Deputy CEO. We value her prior experience and knowledge of Te Aroha Noa. We continue to call upon Bruce to embed these two strong leaders into their roles and support them as they grow the necessary skills to take the reign of Te Aroha Noa.

I farewell with thanks, Margaret Bates who has been a valuable Board member for over 10 years, and give a warm welcome to our new Board member, Dan Keefe-Torea.

We enter 2020 from a place of strength and we are ready for new challenges, new ventures, new possibilities. Our journey continues and we invite you to stay the course and journey with us.

Ma te Atua koutou e manaaki

JOSIE TE KAHU

CHAIRPERSON – TE AROHA NOA BOARD



THE CALENDAR HIGHLIGHTS SOME OF THE EVENTS AND KEY HAPPENINGS THROUGHOUT THE PAST YEAR. THIS IS BY NO MEANS THE FULL PICTURE.

Te Aroha Noa has so much more to offer the community.

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JANUARY

1 WED New Year's Day

2 THU Day after New Year's Day

3 FRI

4 SAT

5 SUN

6 MON

7 TUE

8 WED

9 THU

10 FRI

11 SAT

12 SUN

13 MON

14 TUE

15 WED

16 THU

17 FRI

18 SAT

19 SUN

20 MON Wellington Anniversary

21 TUE

22 WED

23 THU

24 FRI

25 SAT

26 SUN

27 MON Auckland/Northland Anniversary

28 TUE

29 WED

30 THU

31 FRI

COMMUNITY ENGAGEMENT

2019 HAS BEEN AN EXCITING YEAR FOR THE COMMUNITY ENGAGEMENT TEAM. AFTER CONSULTATION WITH THE COMMUNITY DURING 2018 THERE WERE PLENTY OF AREAS THAT OUR COMMUNITY WANTED TO EXPLORE.

This year we have our usual KidzLIFE holiday programmes, a fantastic "Give it a Go" six week programme exploring new sports in the local park, our annual Aqua Day modelling creative ways for whānau to explore water play at home, an art group for former refugee women in response to the Christchurch attacks, more planting in our Community Garden, clean ups in our local park and involvement in the local Palmy Plastic Pollution Challenge to name a few! Two particular initiatives have been our Mothers Day High Tea and Computers in Homes Courses.



COMPUTERS IN HOMES MOTHERS DAY HIGH TEA

This year we have partnered with 20/20 Trust to provide the Computers in Homes Course. Participants completed 30 hours of digital literacy learning and paid \$50 for a brand new Chromebook to take home. We held three courses for 30 participants. We asked a local member of our community, Chris Pohe to be the tutor, because of his intentional way of working with people and the opportunity to continue growing his leadership capability.

"THIS COURSE IS EMPOWERING, MORE THAN JUST A COMPUTER COURSE"
CHRIS POHE

"I LIKE THE WAIRUA OF THIS PLACE AND THE COMMUNITY FEEL"
FRANCINE NATHAN

"I AM SO HAPPY THAT I WAS ABLE TO PROVIDE MY SON WITH A LAPTOP FOR HIS FIRST YEAR AT PNBHS *TEARS*. THERE WAS NO WAY I COULD USUALLY AFFORD ONE, SO THANK YOU SO MUCH"
ROSA FUAFIVA

Overall this is a course that upskills, builds relationships, overcomes disadvantage and creates community.

This fantastic afternoon tea was run to celebrate and empower mothers in our local community. We had 50 mothers attend where they were treated to a High Tea, were guided in some discussion questions together and had the chance to win amazing spot prizes. We collaborated with multiple groups, in particular St Oswald's to bring together this shared vision.

The event created a sense of community among mothers. They shared inspiration and encouragement with each other, and we provided an opportunity to reflect on their own experiences as mothers. Feedback we have received has been that mothers left feeling valued and that they deserve to be acknowledged for all they do for their whānau.

'PERFECT IN EVERY WAY AND JUST WHAT I NEEDED. THIS EVENT WAS WELL PLANNED AND THOUGHT OUT AND WHAT A BEAUTIFUL WAY TO SPOIL AND EMPOWER ALL THE MĀMĀ THAT TURNED UP TODAY.'

DARYL-ANNE GEORGE



FEBRUARY

1 SAT

2 SUN

3 MON Nelson Anniversary

4 TUE

5 WED

6 THU Waitangi Day

7 FRI

8 SAT

9 SUN

10 MON

11 TUE

12 WED

13 THU

14 FRI St Valentines Day

15 SAT

16 SUN

17 MON

18 TUE

19 WED

20 THU

21 FRI

22 SAT

23 SUN

24 MON

25 TUE

26 WED

27 THU

28 FRI

29 SAT

MARCH

1 SUN

2 MON

3 TUE

4 WED

5 THU

6 FRI

7 SAT

8 SUN

9 MON

Taranaki Anniversary

10 TUE

11 WED

12 THU

13 FRI

14 SAT

15 SUN

16 MON

17 TUE

18 WED

19 THU

20 FRI

21 SAT

22 SUN

23 MON

Otago Anniversary

24 TUE

25 WED

26 THU

27 FRI

28 SAT

29 SUN

30 MON

31 TUE

EARLY CHILDHOOD CENTRE

THE MOST IMPORTANT EDUCATORS

THE TE AROHA NOA ECC PHILOSOPHY IS BASED ON THE BELIEF THAT PARENTS ARE THE FIRST AND MOST IMPORTANT TEACHERS FOR THEIR CHILDREN. OUR CENTRE DEVELOPED FROM A PARENT LED PLAYGROUP 16 YEARS AGO.

WE ARE NOW A LICENSED CENTRE WITH QUALIFIED TEACHERS WHO WORK ALONGSIDE A GROUP OF PARENTS KNOWN AS PARENT EDUCATORS.

This group of dedicated and motivated parents work voluntarily alongside the trained teachers on a roster one morning a week. They also attend training once a week for an hour where they learn about how children learn and other skills to help them in their work with children in the centre, and in parenting their own children. They are effective role models to other parents in the centre and wider community. Having more adults in our centre provides more opportunities for children to have quality learning interactions. All parents are welcome to participate in our programme and share their skills and interests with the children.



Once a year the Parent Educators go on a road trip together for a day while their children are looked after at the centre. This year we set off for a midwinter trip to Whanganui in the centre van. We went up the historic 100 yr old Durie Hill elevator to the top to enjoy the view over the city. We climbed to the top of the tower (sore legs the next day).

We visited the museum to see the waka and arrived just in time to hear a dramatic story teller retelling the story of Ranginui and Papatūānuku. We had all recently learnt about this with the children during Matariki and the parents were excited to build on the knowledge they already had. By lunchtime it was a midwinter 19 degrees and we enjoyed a BBQ picnic lunch at the Bason Botanical Gardens. There was still time for a trip to Mowhanau Beach where we explored the shoreline and collected resources to take



back to the centre. This was a fun day filled with learning, experiencing new places and connecting with each other. What better way to describe the day than the comments parents made on the way home.

“I LOVED GOING ON THE FLYING FOX”

“IT WAS LIKE A HOLIDAY”

“I FEEL LIKE I CONNECTED TO PAPATŪĀNUKU. WE SAW MAUNGA, AWA AND TANGAROA”

“SUCH A YUMMY LUNCH”

“I DON’T HAVE A HIGHLIGHT, THE WHOLE DAY WAS AWESOME”

MARGARET-ANNE COOK



APRIL

1 WED

2 THU

3 FRI

4 SAT

5 SUN

Daylight Saving Ends

6 MON

7 TUE

8 WED

9 THU

10 FRI

Good Friday

11 SAT

12 SUN

13 MON

Easter Monday

14 TUE

Southland Anniversary

15 WED

16 THU

17 FRI

18 SAT

19 SUN

20 MON

21 TUE

22 WED

23 THU

24 FRI

25 SAT

ANZAC Day

26 SUN

27 MON

ANZAC Day Observed

28 TUE

29 WED

30 THU

MAY

1	FRI	
2	SAT	
3	SUN	
4	MON	
5	TUE	
6	WED	
7	THU	
8	FRI	
9	SAT	
10	SUN	Mother's Day
11	MON	
12	TUE	
13	WED	
14	THU	
15	FRI	
16	SAT	
17	SUN	
18	MON	
19	TUE	
20	WED	
21	THU	
22	FRI	
23	SAT	
24	SUN	
25	MON	
26	TUE	
27	WED	
28	THU	
29	FRI	
30	SAT	
31	SUN	

FAMILY/WHĀNAU DEVELOPMENT TEAM

This year has been full of new and exciting opportunities all supporting the journey towards a sustainable future. Our team grew to include Kent who introduces himself below, and Mary, a Masters Applied student - both members add to the team's kete of specialist skills, heart and passion for whānau development.

We have been especially grateful to have engaged in a project, Tautoko Mātua, led by Bruce Maden and Geoff Stone over the past 12 months. Engagement in the project has given our participants a platform to be heard and understood, the opportunity to acknowledge how unique our practice is, and influence best practice at a wider level.

OUR TEAM IS COMMITTED TO GROWING AUTHENTIC BI-CULTURAL PRACTICE AND WE HAVE LIVED OUT THIS VALUE BY IMMERSING OURSELVES IN TE ATAARANGI TE REO GROUP, PARTICIPATING IN OUR ECCS MATARIKI CELEBRATION, SUPPORTING TE AHIKĀ INITIATIVES AND WAIATA. EACH OPPORTUNITY LEADS TO WHAKAWHANAUNGATANGA WITH COMMUNITY WHĀNAU AND STAFF, AND THE EMERGENCE OF AKO.

NEXT TERM WE LOOK FORWARD TO QUALITY TIME AND NEW LEARNING WITH SEVERAL OTHER TEAMS ATTENDING A NOHO MARAE AT TE RANGIMĀRIE MARAE, RANGIOTŪ.



KO TARARUA ME FUJI NGĀ MAUNGA
KO MANAWATŪ ME SHŌWA NGĀ AWA
KO CORINTHIC THE SECOND TE WAKA.
KO MAIA TŌKU WĀHINE
KO KENT TŌKU INGOA
NO TE PAPAIOĒA, NO HAPANI HOKI AHĀU.
NO REIRA, TENA KOUTOU KATOĀ.

Konichiwa and Kia ora! My name is Kent McIlraith and I'm the newest full-time member in the Family/Whānau team. My mum is Japanese and my Dad is from Gisborne. I have lived in the Manawātū since I was 10 years old. I went to Ross Intermediate and Freyberg High School and finished my social work degree in late 2017. I got married in May 2018 to Maia. Maia's whānau is from Whakatane and Otaki. A significant approach of my practice is that I try to focus on 'what matters to a person, not what's the matter with them'. I look forward to walking alongside whānau to build on their strengths and what's important to them.

Tihei mauri ora.



JUNE

1	MON	Queen's Birthday
2	TUE	
3	WED	
4	THU	
5	FRI	
6	SAT	
7	SUN	
8	MON	
9	TUE	
10	WED	
11	THU	
12	FRI	
13	SAT	
14	SUN	
15	MON	
16	TUE	
17	WED	
18	THU	
19	FRI	
20	SAT	
21	SUN	
22	MON	
23	TUE	
24	WED	
25	THU	
26	FRI	
27	SAT	
28	SUN	
29	MON	
30	TUE	

JULY

1 WED

2 THU

3 FRI

4 SAT

5 SUN

6 MON

7 TUE

8 WED

9 THU

10 FRI

11 SAT

12 SUN

13 MON

14 TUE

15 WED

16 THU

17 FRI

18 SAT

19 SUN

20 MON

21 TUE

22 WED

23 THU

24 FRI

25 SAT

26 SUN

27 MON

28 TUE

29 WED

30 THU

31 FRI

HE NGĀKAU RANGATAHI

HE NGĀKAU RANGATAHI WAS FORMULATED FROM THE MERGING OF HE NGĀKAU NOA AND HE NGĀKAU TOA YOUTH PROGRAMMES. IT HAS BEEN A CHALLENGING AND YET EXCITING MOVEMENT WITHIN THE GROUP FOR BOTH STUDENTS AND STAFF.



THE HE NGĀKAU RANGATAHI PROGRAMME IS CO-DESIGNED TO ESTABLISH OWNERSHIP AND A SENSE OF BELONGING.

This investment of time and resources has strengthened the bond and trust within the youth space. Our young people are challenged to respect each other, and to be honest and straight up. Creating a routine for the young people empowers them to be independent, confident and to be positive contributors to society, both within their families and the wider community.

There is unlimited potential within the group and we as staff are encouraged to open up pathways of opportunities to our future leaders. We thank all the friends and families who continue to walk alongside their children and the kaupapa of the programme, together with all the external providers and staff within TANCS who have also supported the rangatahi.

Our staff will continue to put the rangatahi at the centre of the programme, as 2020 holds many more opportunities for further development and support for the young people who are enrolled in He Ngākau Rangatahi.

"The future belongs to those who prepare for it today."



AUGUST

1 SAT

2 SUN

3 MON

4 TUE

5 WED

6 THU

7 FRI

8 SAT

9 SUN

10 MON

11 TUE

12 WED

13 THU

14 FRI

15 SAT

16 SUN

17 MON

18 TUE

19 WED

20 THU

21 FRI

22 SAT

23 SUN

24 MON

25 TUE

26 WED

27 THU

28 FRI

29 SAT

30 SUN

31 MON

SEPTEMBER

1 TUE

2 WED

3 THU

4 FRI

5 SAT

6 SUN

Father's Day

7 MON

8 TUE

9 WED

10 THU

11 FRI

12 SAT

13 SUN

14 MON

15 TUE

16 WED

17 THU

18 FRI

19 SAT

20 SUN

21 MON

22 TUE

23 WED

24 THU

25 FRI

26 SAT

27 SUN

Daylight Saving Begins

28 MON

South Canterbury Anniversary

29 TUE

30 WED

HE NGĀKAU MĀTUA

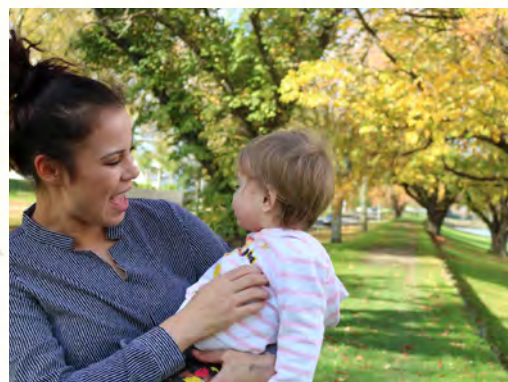
HE NGĀKAU MĀTUA IS CONTINUALLY FOCUSED ON BUILDING A SUSTAINABLE FUTURE BY WORKING CLOSELY WITH YOUNG PARENTS WHO ARE STEERING TOWARDS POSITIVE CHANGE. WITH THE SUPPORT OF ON-SITE SOCIAL WORKERS AND EARLY CHILDHOOD EDUCATORS WE ARE ABLE TO DO THIS.



WHAT DOES THIS MAHI LOOK LIKE IN PRACTICE?

We hold parenting classes for the young woman to educate them on child brain development and practical parenting. This keeps our tamariki loved, safe and cared for, and strengthens our mothers to be responsive to nurturing, thriving little minds. It ensures that our tamariki are given the best chance at leading a successful future, with the knowledge that the first three years are the most important, with parents as their first teachers.

He Ngākau Mātua also values the education of the parent as we strongly promote the message that the further we go in life is as far as we take our children. Our success is their success. With fun weekly outings, it allows an osmosis effect to flow on from our awahi to a loving attachment between mother and child. It is about giving what they have never had, so that they are able to gift it to their children. Treating children as our taonga allows us to sustain a future for the next generations to come.



COUNSELLING

WE OFFER PROFESSIONAL, CONFIDENTIAL COUNSELLING SERVICES FOR PEOPLE OF ALL AGES:

• INDIVIDUALS • WHĀNAU • COUPLES • CHILDREN - CHILD CENTERED PLAY THERAPY • SUPERVISION

Change is challenging, but you can expect that your counsellor will be caring and supportive.

Counselling can help you to gain greater understanding of yourself and any difficulties you may be experiencing; provide you with information so that you can be more aware of your options and the choices available to you; help you to make changes within yourself, and in how you relate to others; offer support and encouragement while you try new ways of 'being' and relating; help you to grow more towards wholeness and rediscover hope.



OCTOBER

1 THU

2 FRI

3 SAT

4 SUN

5 MON

6 TUE

7 WED

8 THU

9 FRI

10 SAT

11 SUN

12 MON

13 TUE

14 WED

15 THU

16 FRI

17 SAT

18 SUN

19 MON

20 TUE

21 WED

22 THU

23 FRI

Hawke's Bay Anniversary

24 SAT

25 SUN

26 MON

Labour Day

27 TUE

28 WED

29 THU

30 FRI

31 SAT

NOVEMBER

1	SUN
2	MON
3	TUE
4	WED
5	THU
6	FRI
7	SAT
8	SUN
9	MON
10	TUE
11	WED
12	THU
13	FRI
14	SAT
15	SUN
16	MON
17	TUE
18	WED
19	THU
20	FRI
21	SAT
22	SUN
23	MON
24	TUE
25	WED
26	THU
27	FRI
28	SAT
29	SUN
30	MON

Marlborough Anniversary

Canterbury Anniversary



HIPPY

HIPPY IS AN EARLY-INTERVENTION PROGRAMME WHICH TEACHES PARENTS HOW TO PREPARE THEIR CHILD FOR SCHOOL AND IS BASED IN 41 COMMUNITIES THROUGHOUT AOTEAROA.



OUR MISSION HERE AT HIPPY PAPAIOEA IS TO ENABLE CHILDREN TO ACHIEVE SCHOOL SUCCESS BY INVOLVING THEIR PARENTS/CAREGIVERS AS THEIR FIRST TEACHERS.

Our HIPPY whānau receive a weekly visit from their trained tutor and together they role-play through a HIPPY workbook, which is packed with fun and educational activities.

Our HIPPY whānau will spend 15 minutes daily, 5 days of the week, working side by side with their child through activities that support literacy and numeracy development, maths readiness, problem solving, cultural awareness and so much more. For many parents, participating in HIPPY provides them with the confidence and motivation to enroll in tertiary study and gain employment.

This year, kia toitū me kaitiakitanga have been two of our team focuses. We are supporting many community kaupapa and developing relationships with other community organisations such as Te Whare Koha, Highbury Whānau Centre, Palmy Revolutions, Tanenuiarangi Manawatū, Heart Kids, Little Monkey’s Preschool, Environment Network Manawatū, Big Brothers Big Sisters of Manawatū and Peek-a-boo In Home Childcare.



One of our projects saw us working alongside staff and rangatahi from Highbury Whānau Centre and Siobhán Karatiana from Tanenuiarangi Manawatū on the Te Kawanui stream restoration project. We were up to our knees, removing rubbish of all kinds from the bottom and banks of our stream, looking at the water flow, water clarity, PH levels and look at solutions for improving the condition of Te Kawanui stream to benefit our community. This kaupapa had such an overwhelming impact on our team that we joined the Palmy’s Plastic Pollution Challenge and will continue to support the revitalization and restoration of our city’s waterways.

Whātungarongaro te tangata toitū te whenua



DECEMBER

1	TUE
2	WED
3	THU
4	FRI
5	SAT
6	SUN
7	MON
8	TUE
9	WED
10	THU
11	FRI
12	SAT
13	SUN
14	MON
15	TUE
16	WED
17	THU
18	FRI
19	SAT
20	SUN
21	MON
22	TUE
23	WED
24	THU
25	FRI
26	SAT
27	SUN
28	MON
29	TUE
30	WED
31	THU

Christmas Day

Boxing Day





HE NGĀKAU ORA

- THE NOURISHING SPACE -

He Ngākau Ora is a large scale redevelopment project which Te Aroha Noa is in the advanced stages of planning. Looking ahead to building a sustainable future for not only Te Aroha Noa but for the community in the south western suburbs of Palmerston North, we recognise that in order to increase health, skills and resilience we need to extend our mahi that we are passionate about, creating a space that further develops and models health and wellbeing, and acts as a doorway to enable people to participate in a wide range of services that build a stronger, resilient community with a vibrant and positive identity.

In both a physical and operational sense, the multitude of possibilities for individuals, whānau, local organisations and the wider community are realistically ambitious.

Service providers and local groups will be able to use the space to connect and meet with people from the community, the community itself will have a space to celebrate occasions and events. It will be a place where people can gather for kai, share or learn skills, access information, technology physical resources, and enable connections and exploration. We are committed to continually listening to the community's suggestions. He Ngākau Ora is a place where people can come together as whānau, friends and community.

HE AHA TE MEA NUI O TE AO
HE TĀNGATA, HE TĀNGATA, HE TĀNGATA
WHAT IS THE MOST IMPORTANT THING IN THE WORLD?
IT IS THE PEOPLE, IT IS THE PEOPLE, IT IS THE PEOPLE

WELCOME DONNA MACNICOL AND THERESA CHICK

KO RUAPEHU TE MAUNGA
KO WHANGANUI TE AWA
KO DONNA MACNICOL TŌKU INGOA
NO WHANGANUI AHAU

I recently returned to the Manawātū to join Te Aroha Noa after working in Government and living in Hawkes Bay for six years. Prior to this I was located in Manawātū for ten years. Over this period I worked closely with the Te Aroha Noa team and together we developed our He Ngākau Rangatahi (Young Persons) programmes.

I am very pleased to be in a place to lead Te Aroha Noa into a future which will see the organisation continue to build relationships and develop collaborative partnerships in areas of innovative community development and practice. Te Aroha Noa will continue to engage in opportunities which will see us embrace and support community wellbeing and build a sustainable future. We will work together with our stakeholders to provide services that are relevant and will continue to meet the physical, emotional and spiritual needs of individuals and whānau within our community.

DONNA MACNICOL
CEO



A partnership between Health Hub Project NZ and Te Aroha Noa has seen the creation of a new Health Centre for the Highbury community on 09 September 2019. We offer our thanks to the funders who all helped to make this a reality as we opened the newly renovated building to patients enrolled with the Health Hub Project NZ. The centre was immediately buzzing with individuals already familiar with our services and to newcomers within our community. To be co-located alongside a team of medical professionals is the ideal, and it is great to see how our existing family/whānau development services can work with the clinical services at the Health Hub Project NZ to provide a wider holistic approach to each person within our community.

**If anyone is interested in enrolling,
for an enrollment pack please call in to Te Aroha Noa.**



Ngā mihi nui ki a koutou,

KO MOANA NUI A KIWA TE MOANA, KO WAIROA TŌKU AWA
KO WAKA RIRIRANGI RĀUA KO TAKITIMU ŌKU WAKA
KO LOA RĀUA KO TARAIA ŌKU MAUNGA
KO NEIAFU RĀUA KO HINEMIHI ŌKU MARAE
KO HAMOA RĀUA KO NGATI KAHUNGUNU KI WAIROA ŌKU IWI
KO THERESA AHAU

I feel so privileged to be in a position of returning to Te Aroha Noa. I am honoured to be working alongside the team and to actively be a part of the community again. My hopes and intentions as I begin this journey is that I would be honouring of what life has been preparing me for and particularly my last 11 years with Te Aroha Noa.

THERESA CHICK
DEPUTY CEO



**He Ngākau Rangatahi | He Ngākau Mātua |
Early Childhood Centre | HIPPY | Te Aroha Noa Community Services**

12-28 BRENTWOOD AVENUE, PO BOX 7141, PALMERSTON NORTH
PHONE (06) 358 2255 **FAX** (06) 358 2258 **EMAIL** RECEPTION@TEAROHANOA.ORG.NZ

WE WOULD LIKE TO **THANK** THE FOLLOWING



PALMERSTON NORTH CITY COUNCIL **ORANGA TAMARIKI** **MINISTRY OF EDUCATION**
MINISTRY OF SOCIAL DEVELOPMENT **TERTIARY EDUCATION COMMISSION**
PHO DHB **DEPARTMENT OF INTERNAL AFFAIRS** **TODD FOUNDATION**
GREAT POTENTIALS FOUNDATION
PALMERSTON NORTH COMMUNITY SERVICES COUNCIL **TG MCCARTHY**
VODAFONE FOUNDATION **PALMERSTON NORTH CENTRAL BAPTIST**
EASTERN AND CENTRAL COMMUNITY TRUST **SUTHERLAND TRUST**
STRATHLACHLAN TRUST **DIGITAL WINGS**
CHRISTIAN COMMUNITY CHURCH **MILVERTON TRUST**
BOULCOTT TRUST **FRASER FAMILY TRUST** **MPR (MANAWATU PEOPLE'S RADIO)**
LOCKDOWN06 **PALMERSTON NORTH RED CROSS** **JUST ZILCH**
PALMERSTON NORTH RED CROSS **PALMERSTON NORTH YOUTH COUNCIL**
TAKARO ROTARY CLUB **20/20 TRUST**

REPORT OF THE INDEPENDENT AUDITOR
ON THE SUMMARY PERFORMANCE REPORT

To the Trustees of Te Aroha Noa Community Services Trust

Opinion

The accompanying summary performance report, which comprise the summary statement of financial position as at 30 June 2019, the summary statement of service performance, the summary statement of financial performance and summary cash flow statement for the year then ended, and related notes, are derived from the audited performance report of Te Aroha Noa Community Services Trust for the year ended 30 June 2019.

We expressed an unmodified audit opinion on the performance report in our report dated 27 November 2019.

In our opinion, the accompanying summary performance report derived from the audited performance report of Te Aroha Noa Community Services Trust for the year ended 30 June 2019 are consistent, in all material respects, with the performance report, in accordance with PBE FRS-43.

Summary Performance report

This performance report does not contain all the disclosures required by Public Benefit Entity Simple Format Reporting – Accrual (Not-for-profit). Reading the summary performance report, therefore, is not a substitute for reading the audited performance report of Te Aroha Noa Community Services Trust.

Trustees' Responsibility for the Summary Performance report

The Trustees are responsible for the preparation of a summary of the audited performance report in accordance with PBE FRS-43: Summary Financial Statements.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary performance report is consistent, in all material respects, with the audited performance report based on our procedures, which were conducted in accordance with International Standards on Auditing (New Zealand) ISA (NZ) 810, "Engagements to Report on Summary Performance report".

Other than in our capacity as auditor, we have no relationship with, or interests in, Te Aroha Noa Community Services Trust.

CKS Audit

CKS Audit
Palmerston North
27 November 2019

TE AROHA NOA COMMUNITY SERVICES TRUST – SUMMARY PERFORMANCE REPORT
STATEMENT OF SERVICE PERFORMANCE

For The Year Ended 30 June 2019

Description of the Entity's Outcomes:

To encourage empowered, self managed, resilient community through providing early intervention, integrated and holistic services to the community.

Description and Quantification (to the extent practicable) of the Entity's Outputs:

	Actual This Year	Actual Last Year
Early Childhood Centres		
• Children attendance	119	133
HIPPY Programme		
• Number active in the program this year	46	34
• Number who graduated from the program in this year	11	6
Adult Education		
• Engaged in adult education	306	446
Counselling		
• Number of new interventions.	122	89
• Clients who completed interventions.	132	139
• Clients who completed with their needs met	69	64
(80% of goals achieved in case plan).		
• Qualified counsellors available. (1.5 FTE)	3	4
Whanau Development		
• Number of new interventions.	38	69
• Clients who completed intervention.	39	43
• Clients who completed their needs met	30	34
(80% of goals achieved in case plan)		
Holiday Programmes		
• Programmes of 60 children	3	3
Youth Programmes		
• Youth attended	25	36

TE AROHA NOA COMMUNITY SERVICES TRUST
STATEMENT OF FINANCIAL PERFORMANCE

For The Year Ended 30th June 2019

	Note	2019 \$	2018 \$
Revenue			
Fundraising and Other Revenue	26	26	413
Donations and Capital Grants	221,779	93,100	
Revenue from Providing Goods and Services	1,840,033	1,606,429	
Investment Revenue	3,615	2,712	
Other Revenue	895	4,508	
Total Income		2,066,348	1,707,162
Expenses			
Employee and Volunteer Related Costs	1,416,285	1,409,313	
Cost Relating to Providing Goods or Services	293,052	317,520	
Other Expenses	56,111	64,098	
Total Expenses		1,765,448	1,790,931
Operating Surplus / (Deficit)		300,900	(83,769)

These financial statements should be read in conjunction with the notes to the summary financial statements and the Audit Report.

TE AROHA NOA COMMUNITY SERVICES TRUST – SUMMARY PERFORMANCE REPORT

STATEMENT OF FINANCIAL POSITION

As at 30 June 2019

Note	2019	2018
	\$	\$
Current Assets		
Westpac Bank	315,863	266,621
Accounts receivable	151,287	102,845
Prepayments	5,845	
GST Receivable	459	
Investments	65,514	63,333
Total Current Assets	538,968	432,799
Non-Current Assets		
Property Plant & Equipment	1,483,257	1,372,350
Total Non-Current Assets	1,483,257	1,372,350
Total Assets	2,022,225	1,805,149
Current Liabilities		
GST payable	49,415	64,600
Accounts Payables	132,060	129,695
Accrued employment costs	12,096	11,286
Current portion of loans	226,369	258,334
Unused Conditional grants		
Total Current Liabilities	419,940	493,837
Liabilities		
Loans	97,241	107,422
Total Liabilities	517,181	601,259
Net Assets	1,505,044	1,203,890
Accumulated Funds	1,505,044	1,203,890

TE AROHA NOA COMMUNITY SERVICES TRUST
STATEMENT OF CASH FLOWS

For The Year Ended 30th June 2019

Note	2019	2018
	\$	\$
Net Cash Flows from Operating Activities	216,078	140,150
Net Cash Flows from Investing and Financing Activities	(166,836)	22,793
Net increase (decrease) in Cash	49,242	162,943
Bank accounts & cash at 1 July	266,621	103,678
Bank accounts & cash at 30 June	315,863	266,621

This is represented by:
Bank Accounts and cash

Boire Tekohu

Chairperson

Date: 27.11.19

Mildred

Treasurer

Date: 27/11/19

These financial statements should be read in conjunction with the notes to the summary financial statements and the Audit Report.

Notes to the Summary Performance Report

For The Year Ended 30 June 2019

1. The reporting entity is Te Aroha Noa Community Services Trust (the Trust). The Trust is domiciled in New Zealand and is a charitable trust incorporated under the Charitable Trust Act 1957, it is also a charitable organisation registered under the Charities Act 2005.
2. The full Performance Report on which this summary is based, has been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP). They comply with Public Benefit Entity Simple Format Reporting – Accrual (not-for-profit) (PBE SFR – A (NFP)) and other applicable Financial Reporting Standards as appropriate that have been authorised by the External Reporting Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Trust is a public benefit not for profit entity and is eligible to apply PBE SFR –A(NFP) on the basis that it does not have public accountability and has total annual expenses of equal to or less than \$2 million per annum.
3. The summary Performance Report has been extracted from the full Performance Report and is presented in New Zealand dollars. The summary Performance Report of Te Aroha Noa Community Services Trust including Statement of Service Performance, Statement of Financial Position, and Cash Flow Statement cannot provide a full understanding due to their summary nature. The understanding can be obtained only by reference to the annual Performance Report of the Trust.
4. A copy of the Performance Report may be obtained on request from Te Aroha Noa Community Services Trust office at 12-14 Brentwood Avenue, Palmerston North. Phone number (06) 358 2255 or from online at www.tearohanoa.org.nz
5. A list of related party transactions is included in the full performance report.
6. There are no contingent liabilities as at 30 June 2019 (2018: nil).
7. There is a capital commitment to develop the Health Hub. Estimated commitment at balance date (fully funded by grants) is \$87,000 (2018: nil).
8. The annual full Performance Report of Te Aroha Noa Community Services Trust has been audited by CKS Audit who have issued an unmodified audit opinion in respect to the Performance Report on 27th November 2019. CKS Audit have audited the summary Performance Report and found it to be consistent with the Annual Performance Report.
9. The Trustees authorised the publication of this summary Performance Report on 27th November 2019.
10. \$169,335 of grants have been re-classified from revenue from providing goods and services to donations and capital grants in the 2018 comparatives in the statement of financial performance.
11. This summary Performance Report is in compliance with PBE FRS-43: Summary Financial Statements.



te aroha noa

COMMUNITY SERVICES

