6 JUMP ESSENTIALS

To Support Your Delivery

Stepping Up — DIGITAL SKILLS FOR LIFE

Skinny **Jump**

1 How do I access our Jump records?

Email **jump@diaa.nz** to request access to your **Skinny Jump Register** (Googlesheet)

Ensure to Star ☆ the sheet for quick access in Google Drive.

☆ Starred

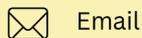**2 How do I keep up to date with Jump changes and issues?**

Sign-up to the DIAA blog

Go to **https://diaa.blog**
Click Subscribe (bottom right corner)
Enter your work email address
Click Sign Me Up
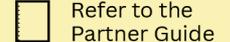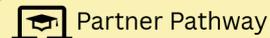
📰 Subscribe ...

3 Our modem stocks are low

When can we expect more?

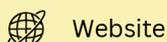Email **jump@diaa.nz** for information on when your next delivery is due.

✉ Email

4 How do I get trained in the Skinny Jump service?

Complete **Partner Pathway**
https://steppingup.nz >
Partners menu >
Partner Resources Hub >
Skinny Jump Resources

🎓 Partner Pathway 　📖 Refer to the Partner Guide

5 Where do I find Jump promotional resources?

https://steppingup.nz
Partners menu >
Partner Resources Hub >
Skinny Jump Resources >
Promotional Materials

🌐 Website

6 How do I return a modem?

If faulty or needs delinking
https://steppingup.nz
Programmes menu >
Skinny Jump >
Return Modems Form

🌐 Website

Who do I contact at DIAA for help?

Modem stock: laurence@diaa.nz
Onboarding and training: sue@diaa.nz
Modem returns and promotion: shelley@diaa.nz

P: 0800 GoDIAA

Digital Inclusion Alliance Aotearoa