



"TO BE A GOD-INSPIRED ORGANISATION,
UNLEASHING THE POTENTIAL OF ALL PEOPLE(S)"

TE AROHA NOA STRATEGIC PLAN

"KIA WHAI TIKANGA O TE ATUA, E NGĀ HUA PAI KI
NGĀ TĀNGATA"

2026-2028



te aroha noa
COMMUNITY SERVICES



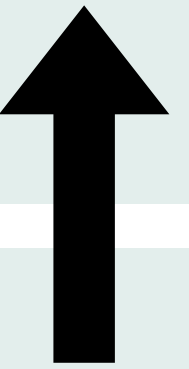
Strategic Mission Statement

Te Aroha Noa Community Services is a God-inspired organisation unleashing the potential of all people. We nurture strong connections, embrace lifelong learning, champion guardianship, and build for a sustainable future empowering our community and creating lasting impact.

We are committed to honouring Te Tiriti o Waitangi in all that we do. Our four pou, Whakawhānaungatanga, Ako, Kaitiakitanga, and Toitū te Oranga, guide our actions, ensuring that relationships are authentic, learning is transformative, whānau voices are central, and our organisation thrives with integrity and purpose.

Whakawhānaungatanga - Relationships, Connection, Partnership

This priority centres on the importance of building meaningful relationships, inviting the community and wider sector organisations to be part of a shared vision and collaborative partnership in innovative community development practice.

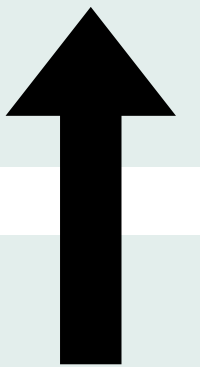


Strategic Outcomes:

- Strengthened relationships with whānau, community members, local groups and sector organisations, resulting in increased collaboration and shared initiatives.
- Increased community participation in Te Aroha Noa programmes, events and decision-making, reflecting trust and connection.
- A unified, community-led vision co-designed with whānau, partners, and stakeholders to guide collective action in the Highbury community.
- Stronger cross-sector partnerships that enhance wraparound support for whānau and improve wellbeing outcomes.

Ako - Learning, Reciprocity, Participation

This priority centres on learning and professional development that is intentional and supports ongoing transformation within Te Aroha Noa & the community.

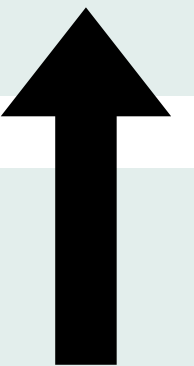


Strategic Outcomes:

- A confident, skilled kaimahi workforce equipped with current best practice, cultural capability and professional development pathways.
- Embedding a learning culture where reflective practice, innovation, and continuous improvement guide all mahi.
- Community-led learning opportunities that empower whānau through skill-building, education, and shared knowledge.
- Strengthened organisational capability, informed by evaluation, evidence-based practice, and community insight.

Kaitiakitanga - Guardianship, Stewardship, Protection

This priority centres on community & whānau being at the heart of our mahi through authentic, transparent, and connected relationships. It reflects our commitment to practising kaitiakitanga, active stewardship of our people, partnerships, and shared resources. We work alongside community as true partners, nurturing wellbeing and safeguarding what matters for future generations.

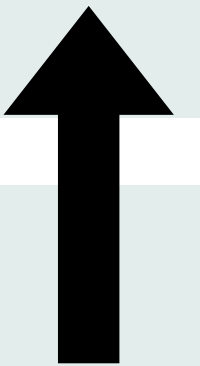


Strategic Outcomes:

- Whānau voice shaping programmes and services, ensuring our mahi is responsive, culturally grounded, and community-led.
- Deepened trust and transparency, with clear pathways for community feedback, co-design, and shared decision-making.
- Enhanced collective stewardship, ensuring Te Aroha Noa, community members, and partners work together to uphold wellbeing.
- Culturally anchored practice where tikanga, manaakitanga and whanaungatanga guide relationships and organisational behaviour.

Toitū te Oranga - Sustainability, Relevant, Purposeful

This priority focuses on creating a sustainable organisation with strong infrastructure and sufficient resources to establish growth.



Strategic Outcomes:

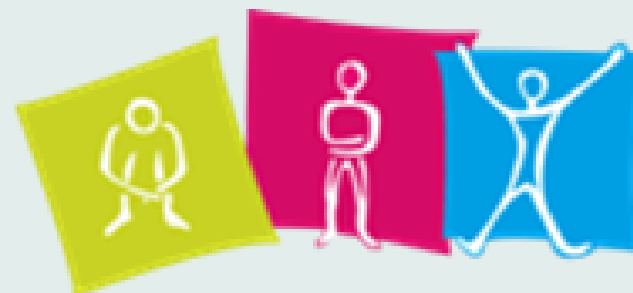
- A financially sustainable organisation, with diversified funding, strong financial management, and future-focused resourcing.
- Strengthened organisational infrastructure, including systems, digital tools, facilities, and workforce structures that support growth.
- Long-term sustainability plans co-developed with governance, kaimahi and community partners.
- Enhanced visibility and impact, demonstrated through consistent evaluation, clear storytelling, and strengthened relationships with funders and supporters.

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